



KONICA MINOLTA

CASE STUDY

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KONICA MINOLTA DELIVERS THEIR DOCNET SOLUTION TO PROVIDE EXCLUSIVE DATA MANAGEMENT PROCESSES.

CUSTOMER: Archers College | INDUSTRY: Education

Customer

Located on Flinders Street in Adelaide, Archer College is an Australian based accredited Education, Learning and Development Organisation, servicing individual learners and corporations through outsourced training projects.

As an online learning organisation offering a wide variety of courses, Archer College provides flexible delivery of training, their point of difference being a unique world class Learning Relationship Management (LRM) model. The LRM model acts as a framework for integrating current communications media with innovative learning processes, which in turn maximises participation and increases the effectiveness of the workplace as a training location.

Requirements

Looking for a better alternative to the HP 3030 laser printer and small photocopier previously employed, Archer College needed to find a solution that would provide fast colour printing for marketing work, as well as scanning and archiving capabilities.

Archer College's online service model relies heavily on external projects and exams to accurately assess their students' progress and results. With a majority of projects and exams being submitted via the post for marking, it was imperative the college source an efficient way of scanning and archiving documents and results, preferably by using a scanning straight to database model.

According to Archer College Chief Executive Officer Mark Keough, "Our objective was to source a tailored software solution that offered security and ultimately reduced our reliance on manually managing the system."



Solution

Looking at online document scanning and archiving processes across the market, Archer College conducted a thorough investigation into the software packages currently available.

With print quality and software solutions front of mind, Archer College looked into a number of options, from various document management suppliers, eventually deciding upon the Konica Minolta range because of their superior software capabilities.





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“Konica Minolta offers a tailored software solution (DocNet), which is by far better than anything else on the market. Most other companies are using licensed versions of an industry standard software solution.”

“Dedicated to the Konica Minolta machines, the DocNet solution is much more direct, with a better interface,” explained Keough.

Installing the DocNet software and Konica Minolta hardware was made easy with the help of a DocNet local systems engineer. Archer College was able to shift from a manual workflow to an entirely new automated workflow around the software, ensuring a trouble free, smooth transition.

Since installing Konica Minolta hardware and the DocNet software solution, Archer College have transferred their archives from physical files into electronic storage, scanning close to 7000 records.

A much better approach than the previous manual filing system, allowing easy access and the ability to simply print documents as the need arises.

Outcome

Archer College now enjoy the convenience of online access for their complete data management requirements. Thanks to DocNet solutions, all student results and records are now scanned into the computer and can be accessed at the push of a button.

Whilst previously student information requests involved manually searching through filing cabinets, Archer College can now simply enter a name into the DocNet system and access all scanned documents currently on record – a huge improvement in efficiency.

According to Keough, “Removing the need for filing cabinets has delivered improved search capabilities whilst saving time and achieving a much more detailed result.”

“The productivity and speed of the DocNet software has been reliable and consistent. As a team we now save countless hours in administration, and can archive and record with a much lower risk of physical deterioration,” said Keough.

Archer College believe the DocNet solution was a great investment, affording both administrative time savings as well as a secure archiving application that can be accessed from anywhere.

“A fitting solution that helped us progress toward a much more efficient method of data management and storage,” concluded Keough.

